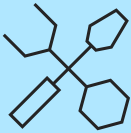




DS Core™ Care

Advanced service and support to enable practice success



DS Core™ Care is the all-round technical service and support solution that protects your Primescan Connect™. The extensive service offer includes accidental damage coverage, express replacement as well as preventive and digital service capabilities.

Benefits of DS Core™ Care for Primescan Connect™



More time with your patients

The all-round DS Core™ Care solution for Primescan Connect™ helps your equipment and your practice run reliably and efficiently - so you can focus on treating your patients.



Quality

Benefit from excellent products paired with high quality service you expect and deserve. From express replacement, hotline support to remote troubleshooting – all done by trained service technicians.



Investment Protection

In case of unexpected incidents or accidental damages, DS Core™ Care has your Primescan Connect™ covered – receive a replacement device with the included express replacement at no additional costs.

“For me, it is essential to know that I can rely on the equipment I invest in for a long period of time. But in a practice often the unforeseen can happen. This is why it is very reassuring to me that DS Core™ Care covers accidental damage and express replacement for my Primescan Connect™ so that I can focus on treating my patient.”




Dr. Meena Barsoum (sponsored) | Dentist | United States

Learn more about DS Core™ Care at:
dentsplysirona.com/ds-core-care

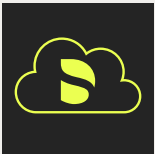


Protecting your Primescan Connect™

DS Core™ Care is the advanced service and support solution for your Primescan Connect™. It provides you the comfort to have your intraoral scanner readily available when you need it, even if the unforeseen happens. Direct access to qualified and dedicated service experts and express replacement options allow you to fully take advantage of your Primescan Connect™ – for a long time.

DS Core™ Care Components	DS Standard Warranty	DS Core™ Care
 <p>Hotline Support Access to technical phone support from qualified service experts for direct problem solving when you need it.</p>	✓	✓
 <p>Customer Support Portal For immediate answers and self-support, the portal provides product and workflow information – always accessible in one single place.</p>  <p>Learn more at: Customer Support Portal dentsplysirona.com/csp</p>	✓	✓
 <p>Spare Parts Quick supply of spare parts from the original manufacturer to help minimize downtime and avoid additional costs.</p>	only Year 1	✓
 <p>Fast Service Clarification With the connection of your device to DS Core, you can benefit from remote, real-time, efficient troubleshooting, limiting unnecessary follow ups and saving your time.</p>		✓
 <p>Accidental Damage Coverage Receive a replacement Primescan handpiece in case of unexpected incidents or even accidental damages.</p>		✓
 <p>Express Replacement Receive a replacement Primescan Connect with shipment on the next business day¹ after remote diagnoses. Labor and travel costs included.</p>		✓
 <p>Lenovo Premier Support Benefit from the Lenovo Premier service and support for comprehensive coverage of your Lenovo laptop.</p>		✓

¹ Where available.

 <p>DS CORE</p>	<h2>How to get DS Core™ Care</h2> <ol style="list-style-type: none"> 1. Order a new Primescan Connect™ 2. Visit dentsplysirona.com/ds-core to access the DS Core platform 3. Register to DS Core and subscribe to DS Core™ Care for your Primescan Connect™ 	<h2>Special Offer</h2> <p>With the purchase of a Primescan Connect™ get a discounted subscription to DS Core™ Care for 12 months. Beginning with month 13, DS Core™ Care is 175\$/month.</p>
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Subscription can be terminated at any time during the first 12 months before the first payment is due, with effect from the end of that period. Subscription has a minimum duration of 36 months.

Learn more about DS Core™ Care at:
dentsplysirona.com/ds-core-care

